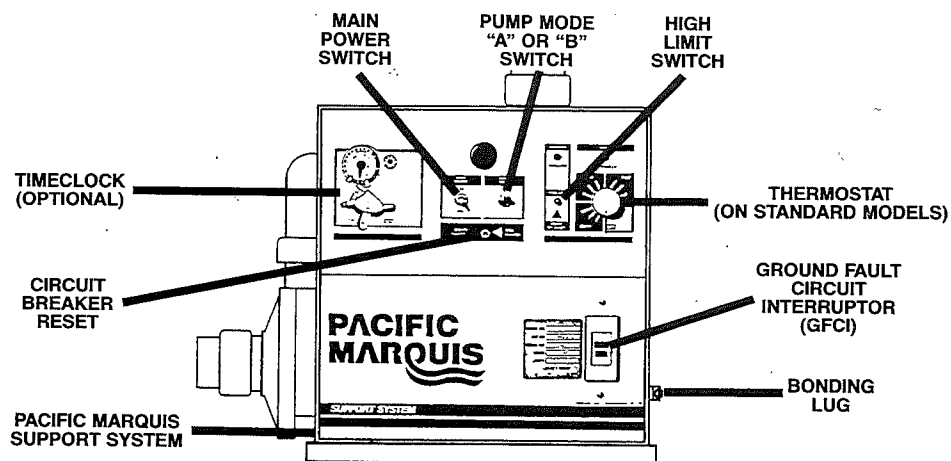
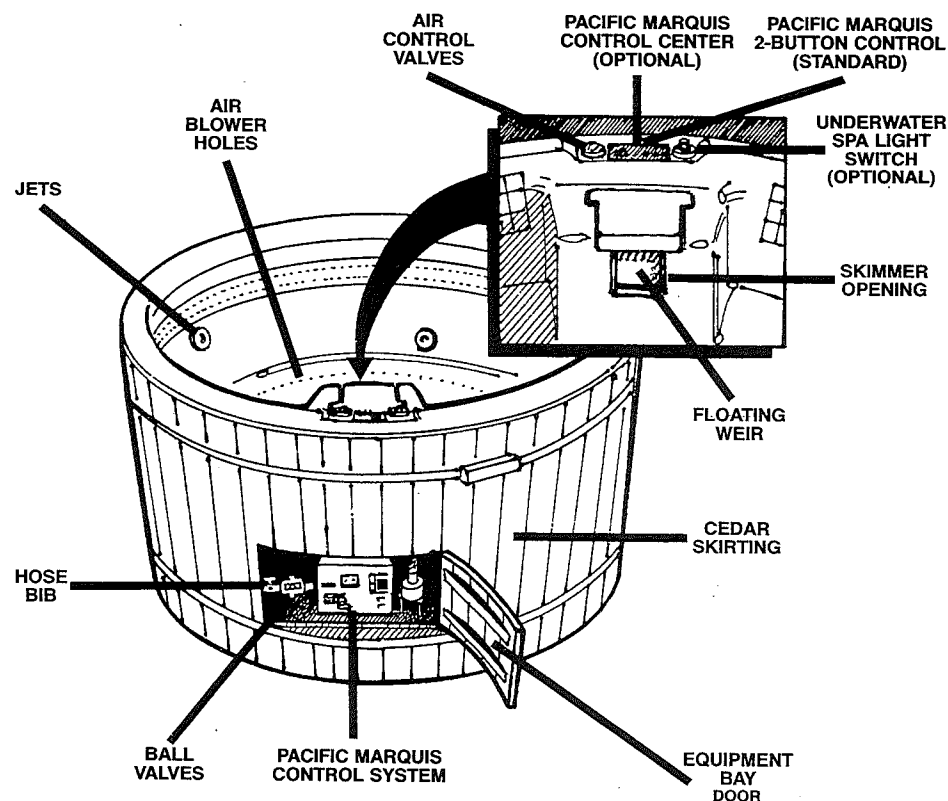


8-1985



110/220V CONVERSIONS

Your Pacific Marquis Support System is designed to be convertible to either a 110V or 220V system. Instructions and a wiring diagram are attached to the back of the

lower support system control panel on models produced after 7-1-85. As a safety precaution, we recommend the conversion be performed only by your Pacific Marquis Dealer, or a licensed electrician.

Spas of distinction.

PACIFIC MARQUIS™

SPA OWNERS MANUAL

**CONVERTIBLE 110/220V
SUPPORT SYSTEM FOR
PACIFIC MARQUIS
PORTABLES**



This symbol on the product's nameplate means it is Listed by UNDERWRITERS LABORATORIES, INC.

SAVE THESE INSTRUCTIONS

Please take a few minutes to read this manual. A thorough knowledge of the basic safety precautions, and proper maintenance procedures will provide years of safe and pleasant enjoyment of your Pacific Marquis Spa.

(It should also be noted that in some cases, failure to follow these instructions may result in damage that will not be covered by your warranty, or may void the warranty entirely.)

SERIAL NUMBER LOCATION

This tag designates that your portable spa is listed by Underwriter Laboratories (UL Listed). You'll find this foil tag with the spa serial number attached to the equipment bay door.

On other Pacific Marquis models, the serial number is engraved on the spa just below the skimmer lid.

PERMANENT SPA INSTALLATIONS

Permanent spa installations require special considerations and should be carefully planned with the help of your Pacific Marquis dealer.

Please fill out for future reference.

PACIFIC MARQUIS SPA MODEL _____

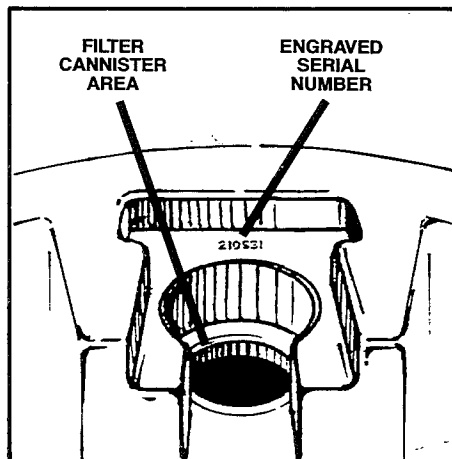
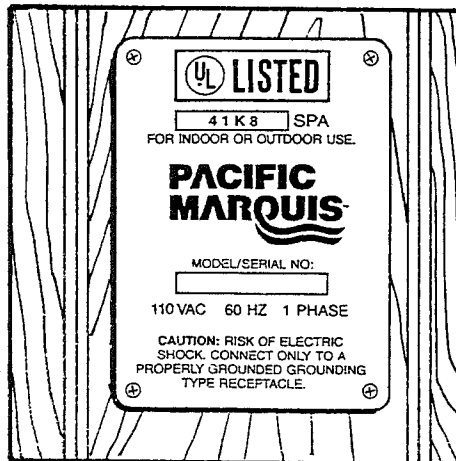
SERIAL NUMBER _____

DATE PURCHASED _____

CAPACITY (GALLONS) _____

Control System:

- ☐ 2-button control panel (with jet pump only).
- ☐ 2-button control panel (with jet pump and air blower).
- ☐ 3-button control panel (with jet pump, spa light, and air blower).
- ☐ Pacific Marquis Control Center (with jet pump, spa light, air blower, and temperature control).
- ☐ Timeclock



Approved by
the International
Association of
Plumbing and
Mechanical Officials



This symbol on the product's nameplate means it is Listed by UNDERWRITERS LABORATORIES, INC.

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INDEPENDENCE, OREGON 97351
Printed in U.S.A. 8/85

CAUTIONS

Never use your spa while under the influence of alcohol.

Never use your spa when taking anticoagulants, antihistamines, vasoconstrictors, vasodilators, stimulants, hypnotics, narcotics or tranquilizers.

Pregnant women, persons with heart disease, diabetes, high or low blood pressure or any serious illness should not enter a spa without prior consultation with their doctor.

Keep electrical appliances a significant distance from the spa, including telephones. Do not try to adjust or touch equipment such as the pump, heater, or electrical appliances while you are in the spa.

The temperature of the spa should be no higher than 104°F (40°C). Do not soak for more than 15 minutes at one sitting in 104°F water. Prolonged soaking in hotter temperatures may cause drowsiness, fainting, or induce hyperthermia.

Never walk, climb, jump or play on the Energy Cover of your spa. Never swim or play under the cover when it is installed on the spa.

Do not rely on your Pacific Marquis Energy Cover as a safety cover for small children. It is only cautionary, and children should always be supervised when they are in or near the spa.

Never allow children to use the spa unsupervised.

A fence around your spa with a self-closing and self-latching gate can be the best protection against unauthorized entry and use.

If your spa is indoors, lock the door to the room to keep out unauthorized users.

PLEASE NOTE

Throughout this manual, sections with additional information are listed in **bold numbers**.

Example:

"Drain the spa completely, refill with water and replenish chemicals (**#46, 47, 49**)."

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SUPPORT SYSTEM DIAGRAM

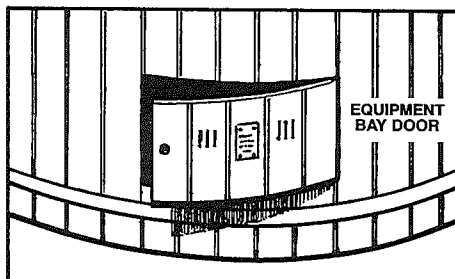
SPA DIAGRAM (PAGE 20)

solutions together. Follow the manufacturer's instructions for dilutions and precautions. When diluting, *add chemicals to water* – not water to chemicals. When working with acid, avoid skin contact.

DOOR INTERLOCK SYSTEM

15. Your Pacific Marquis spa is equipped with a door interlock system. If the equipment bay door is opened, or ajar, the support system will not operate. **The door must be closed completely for any of the support system components to be activated.**

Please note: For support systems equipped with timeclocks (#34), the timing mechanism will continue to advance even if the equipment bay door is open.



INSTALLATION AND USE

LOCATION

16. For the spa to function properly and safely, it should be situated on a hard, flat, level surface. Allow for sufficient water drainage around the spa to help preserve the wood skirting and support structure, and to provide adequate drainage of the compartment for the electrical components.

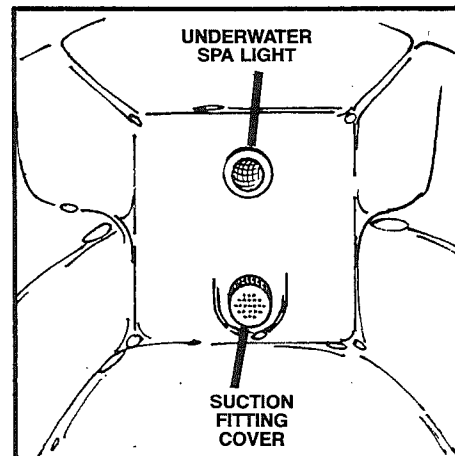
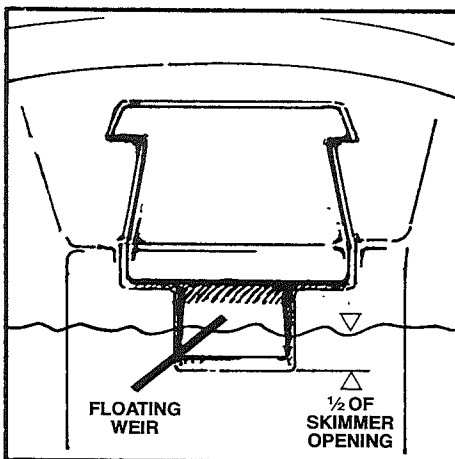
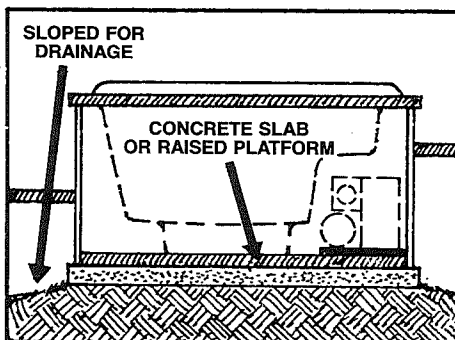
Install to permit access for servicing from above or below the main floor or deck.

Be sure the spa is in the final position *before* filling with water. Check for power cords, tools or hoses which may be caught underneath the spa.

PREPARATION

17. Fill the spa with water *before* plugging into the electrical circuit. Fill the spa up to one-half the depth of the skimmer opening.

Please note: Your Pacific Marquis spa has been filled and test-run at the factory. The first time your spa is filled with water, you may find some discoloration from residual test water in the lines. This will disappear when the spa is completely filled and the filtration system is activated.



18. Make sure the suction fitting cover is in place in the footwell of your spa. This unit is not to be installed without a suction fitting cover approved to prevent hair and body entrapment. An approved fitting is supplied by the factory with your Pacific Marquis Spa.

WATER CHEMISTRY GUIDELINES

19. While filling the spa with water, use the chemicals in the Pacific Marquis Start-up Kit to bring the water to the correct chemical balance (#14).

20. IMPORTANT: It is essential that regular maintenance and proper chemistry be maintained to avoid possible damage to the spa or equipment. **Neglect in maintaining the correct chemistry can void your spa warranty.**

Since water chemistry varies from region to region, you should refer to your Pacific Marquis Dealer for advice on how to best treat the water in your area.

Failure to maintain the proper pH (between 7.2 and 7.6) can cause eye burns, skin rashes and other discomforts as well as clogged pipes, staining and heater damage.

It is recommended that alkalinity be maintained between 100-150 ppm (parts per million).

Chlorine content should not exceed 2 ppm, except occasionally during "super chlorinating." Super chlorination is used only to treat fresh water after completely draining the spa, and after periods of heavy spa use.

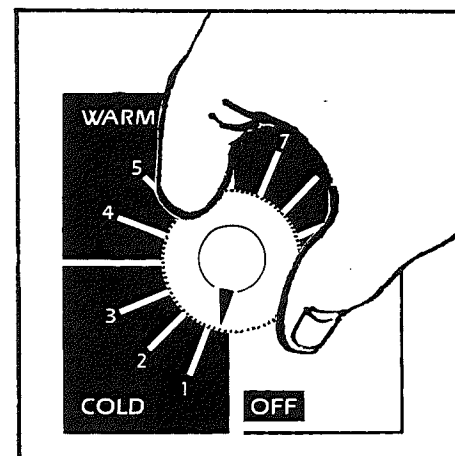
For guidelines on water hardness, refer to your Pacific Marquis Dealer.

STARTING YOUR SPA

21. IMPORTANT: The thermostat dial must be turned to the OFF position.

22. Plug the cord into a 120 volt, 20 amp. system (#4). Be sure no other appliances are plugged into the same circuit (#8).

23. Be sure both of the ball valves to the support system are open (#29). Check all



plumbing connections for leaks, and repair as needed. All disconnect unions should be hand tightened only.

24. Flip on the Main Power switch located on the power box in the equipment bay.

25. The Pump Mode switch has two positions:

“A” runs the system continuously, “B” cycles the system on and off with the heater’s thermostat.

Now flip the Pump Mode switch to the “A” position, and close the bay door. The jet pump and/or the blower may start at this time. Push the JETS button (#40,41) and allow the jet pump to run at high speed for several minutes. This removes the air from the plumbing, pump, and heater.

26. CAUTION: Do not adjust the heater thermostat until a FULL FLOW of water is seen from each jet. Air trapped in the plumbing and heater could result in a heater “dry-fire” causing immediate destruction to the heater housing.

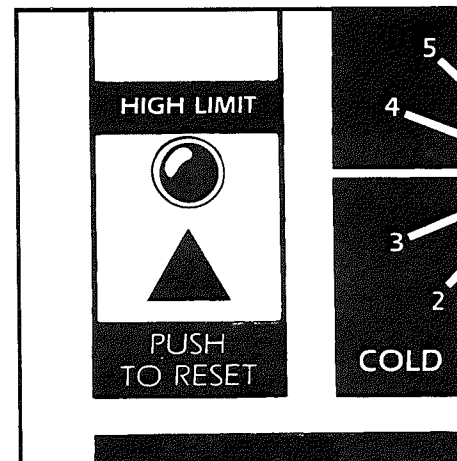
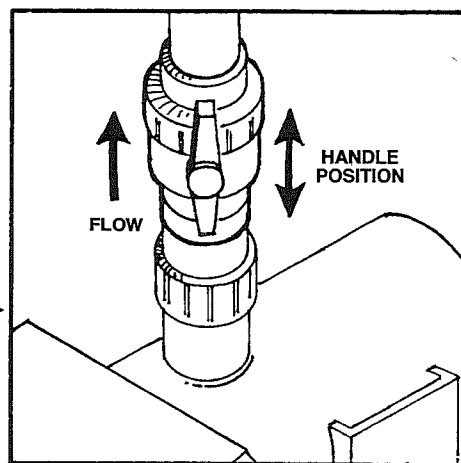
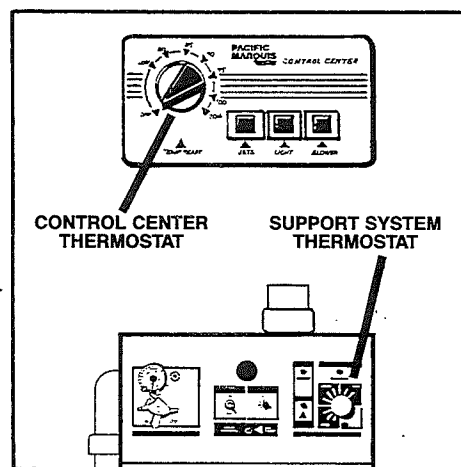
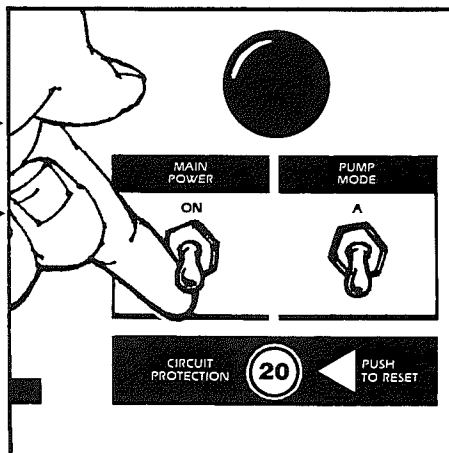
27. After several minutes, open the equipment bay door, and turn the thermostat dial to the desired temperature. On Pacific Marquis Control Centers, the thermostat dial is located on the spa lip (#41). Close the equipment bay door and the pump and/or blower may start at this time.

28. Do not expect to feel hot water immediately coming from the jets! These highly efficient heaters are designed to provide cost-saving, low level heating. Initially, the spa will take about 20 hours to heat, depending on the beginning water and air temperatures and the desired final water temperature. The control system will automatically shut off the heater when the temperature is reached.

BALL VALVES

29. Your spa is installed with two ball-valves that can completely shut off the water flow to the support system for dealer servicing.

At times, a new spa, or one that has recently been serviced, may have the ball-



valves partially closed which can restrict the water flow and hinder jet performance. Be sure the valves are **always** fully open, with the handles running in the direction of the flow.

HEATER HIGH-LIMIT SWITCH

30. The high-limit safety switch will shut the heater off if the temperature within the heater assembly reaches a factory-set, non-adjustable limit.

Several conditions could cause the switch to activate: Low water level; plumbing ball valves closed while heater is on; dirty filter; restricted or clogged plumbing lines; in-operative or defective pump; a faulty thermostat; or an unusually high temperature under the spa skirt.

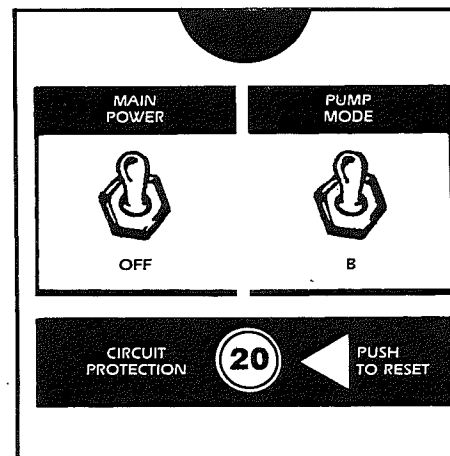
31. To reset the high-limit switch, push the red button located on the support system control panel.

The switch cannot be reset until the water temperature within the heater assembly drops to a lower, pre-set temperature. If the switch trips repeatedly, the support system should not be operated until the problem has been corrected. Please refer to your Pacific Marquis Dealer.

SYSTEM CIRCUIT BREAKER

32. The Circuit Breaker located on the support system control panel provides protection for the pump, air blower motor, and control circuitry. If an electrical fault occurs within these components, the button on the circuit breaker will pop outward.

To re-set, push the button inward. If the condition repeats, do not use the spa until the problem has been corrected. Please refer to your Pacific Marquis Dealer.



DAILY SPA OPERATION

33. For most efficient heating and longer pump life, we recommend that the Pump Mode switch be left on “A” (#25). (There is less wear on the equipment when it is run at longer periods, rather than repeated short intervals.)

An unused spa should circulate in the “A” mode at least four hours per day to maintain proper filtration and water tempera-

ture. More frequent use of your spa and cooler air temperatures will require longer circulation times.

OPTIONAL TIMECLOCK OPERATION

34. Your spa may be equipped with an optional factory installed timeclock, located on the support system control panel.

With a timeclock, the filtration and heating cycles can be automatically activated during a 24-hour period. Timeclocks are most commonly used to shut down the filtration and heating systems during sleeping hours, or for people who are away from home for several days at a time.

35. The timeclock controls the power to **all** of the equipment. For example, when the timeclock is ON, the pump will start and heat the water to the selected temperature. When the timeclock turns OFF, all of the equipment will shut off.

The timeclock will operate with the Pump Mode in either "A" or "B" (#25).

To operate the spa when the timeclock is in the OFF cycle, the manual override lever must be moved to the ON position (#38).

ADJUSTING THE TIMECLOCK

36. Please note that any time the circuit breakers are shut off or the spa power cord is removed from the outlet, the clock will need to be readjusted to the actual time of day.

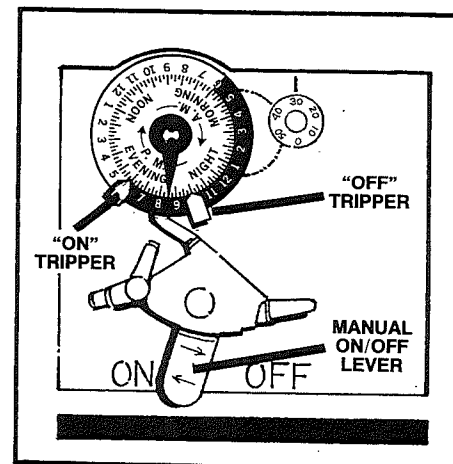
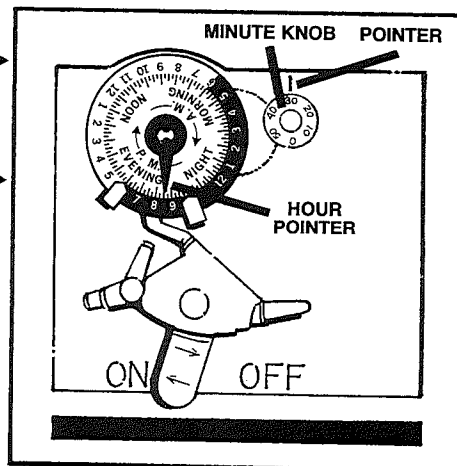
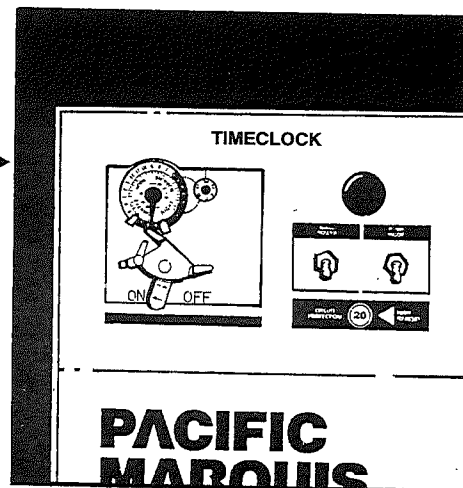
Adjust the clock to actual time by turning the minute knob clockwise. The hour is read at the pointer next to the dial face. The minutes are read at the pointer at the top of the minute knob.

PROGRAMMING THE TIMECLOCK

37. To program the timeclock, loosen the silver "ON" tripper and the black "OFF" tripper on the dial face.

Slide these tabs to your desired on/off times, and tighten. Please note that at least 4 hours of filtration are recommended per day for good water sanitation (#33).

EXAMPLE: The diagram at the right shows the spa system programmed to start at 6 pm and shut off at 10 pm. The time of day is 8:30 pm.



TIMECLOCK MANUAL OPERATION

38. The ON/OFF lever permits you to manually override the automatic sequence at any time. "ON" means there is power supplied to the support system. Manual switching does not interfere with the automatic sequence, and the timeclock will continue to advance.

ENERGY COVER

39. The Pacific Marquis Energy Cover and the Thermal Floating Cover should be kept on the spa when not in use to preserve the water's heat. Your pre-set heater thermostat will maintain a constant water temperature between spa use for a very low cost per day.

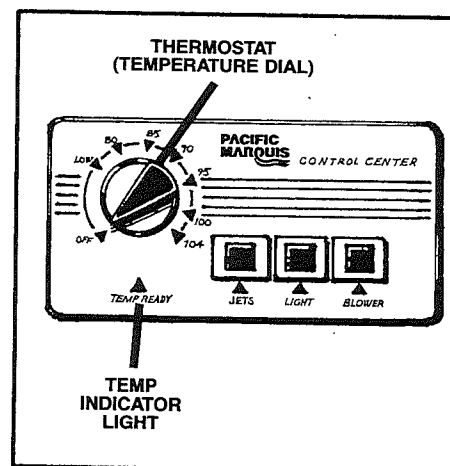
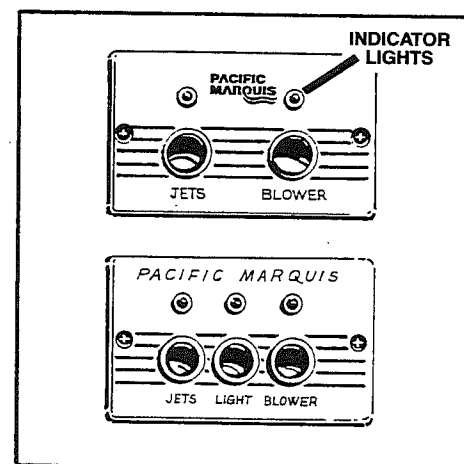
2- AND 3-BUTTON CONTROLS

40. The fingertip controls for your jet pump and optional air blower system is located on the spa lip. Please note that if your spa is not equipped with an optional air blower, the BLOWER button will be inoperative.

The JETS button activates the jet pump into high speed, as shown by the glowing indicator light. Push the JETS button again and the pump will return to the low speed circulation mode (#25).

The BLOWER button activates the air blower system, as shown by the glowing indicator lamp. Push the button again to turn the air blower OFF.

The LIGHT button turns the underwater spa light on or off.



CONTROL CENTER (Optional)

41. The Pacific Marquis Control Center is an optional accessory that places all of your spa's control within arm's reach: the heater thermostat, the jet pump, spa light and air blower.

To adjust the spa's heat, turn the thermostat knob to the desired temperature. When the TEMP READY light is lit, the temperature has been reached. When the READY light is off, the spa is heating.

The LOW position maintains the spa at 60-70°F for standby and freeze control. The OFF position turns the heater off.

To find the water temperature of your spa before the TEMP READY light is lit, turn

the knob counter-clockwise until the TEMP READY light comes on. This indicates the temperature of the water.

The button marked JETS activates the high speed jet pump, or returns it to low speed circulation (#25).

The LIGHT button turns the underwater spa light on or off (#44).

The BLOWER button turns the air blower system in the seats on or off.

AIR CONTROL VALVES

42. Open the air valves counter-clockwise when using the jet pump, until the desired water action is reached.

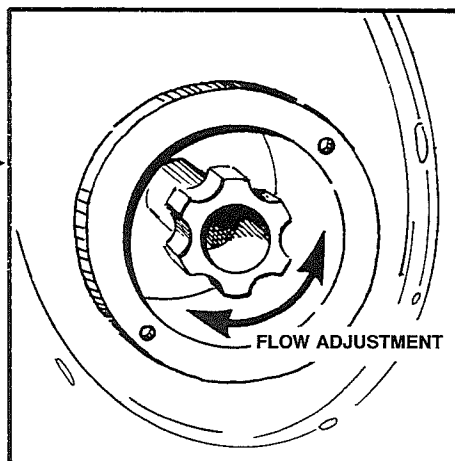
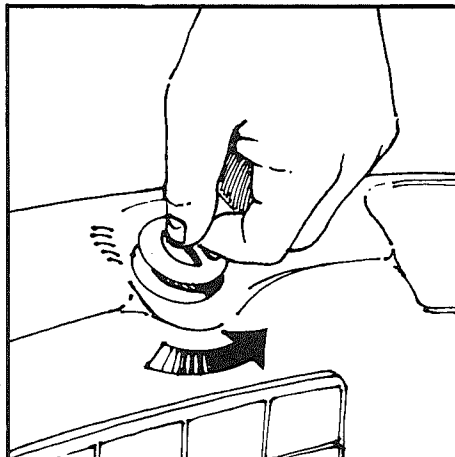
NOTE: Because heat loss occurs as air is injected into the water, close the air valves completely when returning the spa to low circulation speed, and replace the Energy Cover to conserve heat.

ADJUSTING THE JETS

43. Your spa is fitted with adjustable, fully directional hydrojets. The jet action can be directed 360° by aiming the swivel ball nozzle.

The water flow can be regulated at each jet as follows:

- (A) To restrict the flow, twist the nozzle clockwise.
- (B) To allow full flow, twist the nozzle counterclockwise.



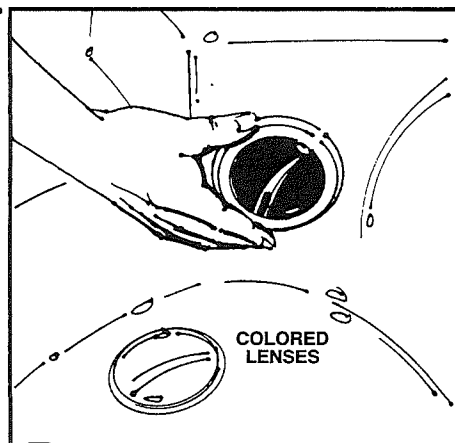
UNDERWATER SPA LIGHT (Optional)

44. Your spa may be equipped with an optional underwater spa light located in the spa footwell.

The low-voltage 12-volt system produces a bright white light for evening use in the spa, and makes entering the spa safer.

The light control switch is located on the Pacific Marquis Control Center panel (#41), or next to the 2-button control panel.

You may install one of two interchangeable colored lenses over the white lense housing. While the lenses easily snap in or out of the lense ring, there is no danger of electrical shock, and the lenses can be installed even when the spa is full. (See (#52) for bulb replacement.)



REGULAR MAINTENANCE

CEDAR SKIRTING

45. The natural cedar skirting has been treated with a sealant at the factory. Additionally, the skirting should be sealed or stained annually with an exterior-grade wood sealant for weather protection.

DRAINING

46. It is recommended to completely drain the spa at least four times a year. (#56). Otherwise, the water becomes chemically "saturated" and no longer responds to regular chemical upkeep. The spa should also be drained before long periods of disuse, or for equipment repair.

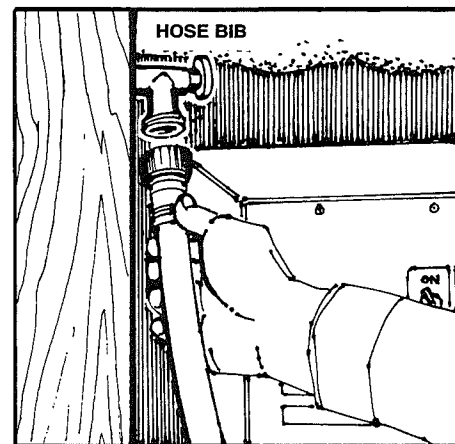
Because of the small water volumes involved with spas, sometimes it is much simpler and less expensive to drain the water than to adjust the water chemistry with chemical additives. Public spa water should be drained and refilled at least once per month.

47. To drain the spa, turn the thermostat dial to the OFF position. Turn OFF the Main Power switch (#24).

Unplug the electrical cord, or turn OFF the circuit breakers.

Attach a garden hose to the hose bib in the equipment bay.

Open the hose bib fully, and the water will drain out by gravity. When the spa is empty, close the hose bib, and remove the hose.

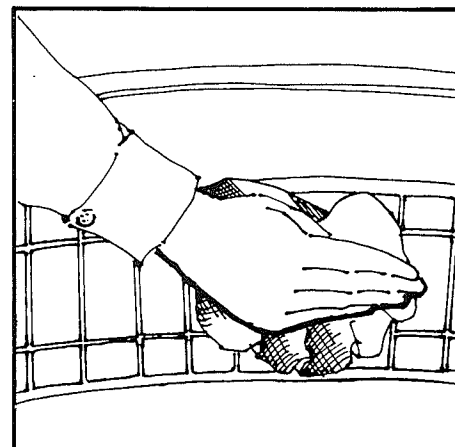


CLEANING

48. It is possible to clean your spa without draining it. The water line or tile line can become soiled, and should be wiped clean with a soft cloth or sponge. Do not use any abrasive cleaners as they can scratch and dull the surface. Use Spa Cleaner, from your Pacific Marquis Start-up Kit. Refills are available from your spa dealer. Refer to the Spa Maintenance Schedule for more cleaning recommendations (#53-56).

REFILLING

49. Fill the spa with fresh water from a garden hose (#17) while adding the neces-



sary chemicals (#14, 19, 20).

Follow the same procedures as outlined in STARTING YOUR SPA (#21-29).

REMOVING THE FILTER

50. Refer to the Spa Maintenance Schedule (#53-56) for cleaning frequency. Following this regular schedule will increase the filter's life.

- (A) Remove the lid from the skimmer.
- (B) Unlock the catch basket by twisting counter-clockwise and lift out.
- (C) Lift out the filter cartridge. Note the position of the filter: the large hole faces down.
- (D) Clean the filter (#54, 55).

ENERGY COVER

51. Your Pacific Marquis Energy Cover can be cleaned with a non-abrasive household cleaner on both top and bottom sides. A good quality, **non-silicone** based vinyl restorer will help replenish the surface from the damage by the sun's rays.

SPA LIGHT BULB REPLACEMENT

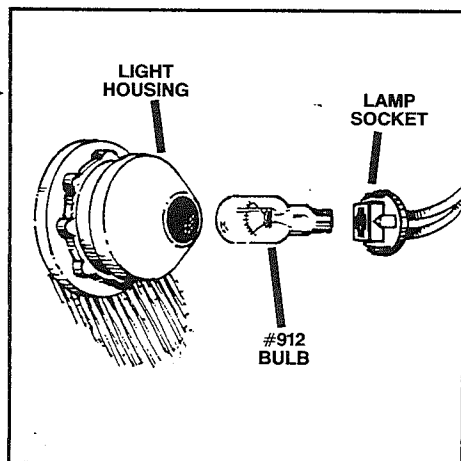
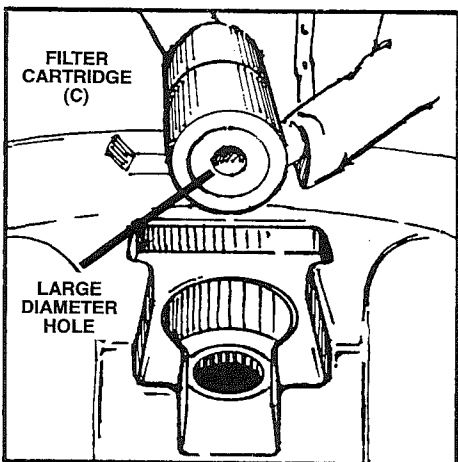
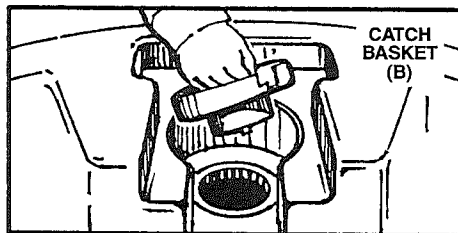
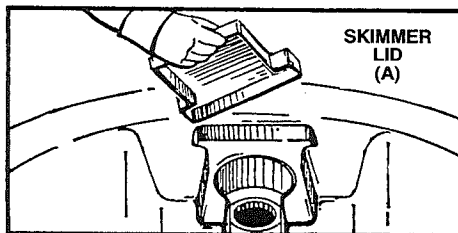
(Optional)

52. To replace a burned-out bulb, open the equipment bay door to find the spa light housing attached to the spa well.

Remove the lamp socket from the back of the light assembly by turning and pulling at the same time.

Gently pull the bulb out of the lamp socket, and replace the bulb with a 912 bulb available from your Pacific Marquis Dealer.

Install the lamp socket back into the light assembly, and close the equipment bay door.



SPA MAINTENANCE SCHEDULE

53. DAILY

Replenish the water level by filling up to ½ the skimmer opening (#17). Check and clean the catch basket (#50B).

Check the water balance (pH). Adjust if needed (#19, 20).

Check chlorine level and adjust if necessary (#19, 20).

For proper filtration, the water should be circulating for *at least* four hours a day (#33).

54. WEEKLY

Wipe down the water line (#48).

Remove the filter cartridge (#50) and rinse thoroughly with a hose and a high pressure nozzle.

Clean the floating weir (#17).

55. MONTHLY

Soak the filter cartridge in a solution of trisodium phosphate (TSP) or any strong, non-sudsing detergent. Rinse thoroughly in clear water.

Clean the spa Energy Cover (#51).

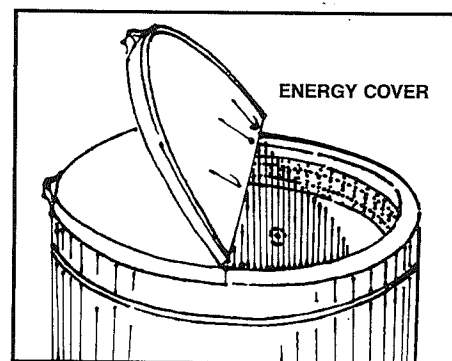
Test the GFCI unit (#6).

56. EVERY THREE MONTHS

Drain the spa completely, refill with water and replenish chemicals (#46, 47, 49).

While the spa is drained, the interior can be sponged with a spa cleaner and rinsed.

NOTE: Do not wax the surface, as the wax will dissolve into the water and clog the filter.



TROUBLESHOOTING

PLEASE NOTE: The following corrective actions may be performed by the spa owner. If the trouble cannot be corrected in the steps below, please refer to your Pacific Marquis Dealer for service. (Improper servicing by an unauthorized serviceman or spa owner could result in damage that will not be covered by the warranty, or could cause serious injury.)

SYMPTOMS

CORRECTIVE ACTION

Equipment does not operate

Make sure the equipment bay door is completely closed (#15).

Check to see if the power cord is plugged in.

Check the main switch for "ON" position (#24).

Check the timeclock manual lever for the ON position (#38).

Test the GFCI to see if it has "tripped" (#6). **IMPORTANT:** If the GFCI trips repeatedly, do not use the spa, and contact your Pacific Marquis Dealer.

Check the circuit breaker on the control panel (#32), or in the main circuit panel.

Pump does not work (in low speed circulation)

Check that the water ball-valves are completely open (#29).

Flip the Pump Mode switch to "A" (#25).

Inspect the filter cartridge for dirt and debris (#50). Clean or replace (#54, 55).

Check for blockages or restrictions at the main drain and catch basket (#50).

Inadequate Jet Action

Be sure the air control valves (#42) are open.

The filter cartridge may be clogged. Pull the cartridge from the cannister (#50). If the jet action improves, clean or replace the filter (#54, 55).

Check the spa water level. Water must be well above the skimmer opening (#17).

Check that the water ball-valves are completely open (#29).

Open the adjustable hydrojets (#43).

Pump does not work (high speed jet action)

Push the button marked JETS on the 2-button control panel (#40), or on the optional Pacific Marquis Control Center (#41).

Check the above items in "Pump does not work (in low speed circulation)."

No heat

Check all steps above in "Equipment does not operate."

Check the High Limit Control switch in the equipment bay. Push to reset (#30, 31).

Check that the temperature dial is set for the desired temperature (#21, 41).

Remember: do not expect hot water immediately from the jets. The heater will take several hours to heat the spa to the desired temperature (#28).

Inspect the filter cartridge for dirt and debris (#50).

Prolonged use of the air blower and jets will have a significant cooling effect on the water. Turn off all blower and jet action to allow the heater to raise the spa temperature (#40, 41, 42).

Check if the pump is operating. Follow the steps above in "Pump does not work."

Underwater Spa Light does not work (Optional feature)

Tighten the light bulb in the socket, located in the equipment bay (#52).

Replace the bulb (#52).

Water is cloudy

Check the water chemistry and balance as needed (#19, 20).

Clean or replace the filter cartridge (#54, 55).

Air Blower does not work

Push the button marked BLOWER on the 2-button control panel (#40), or on the Pacific Marquis Control Center (#41).

Check all steps above in "Equipment does not operate."

25 YEAR LIMITED STRUCTURAL WARRANTY

MARQUIS Corp. warrants the fiberglass laminate in your Pacific Marquis Spa to be structurally sound for twenty-five (25) years from the date of purchase. Structurally sound means the fiberglass laminate will retain its structural integrity and configuration. This special structural warranty does not extend to items attached to the acrylic surface, such as plumbing parts (fittings), tile, support equipment, cabinet or enclosure, foam insulation, or other apparatus. See exclusions.

MARQUIS Corp. warrants the acrylic surface in your spa for 5 years against fading, staining, cracking, and delamination. MARQUIS Corp. warrants the acrylic surface of your spa for five (5) years against bubbling/blistering. See exclusions.

MARQUIS Corp. warrants the ceramic tile's adhesiveness to the spa surface, support equipment parts, or structure of cabinet to be free from defects in materials and workmanship for a period of one (1) year. See exclusions.

60 DAY LIMITED WARRANTY

In the event your Pacific Marquis spa is proven to be defective in materials and/or workmanship under the terms of this warranty, within 60 days from the date of purchase, Marquis Corp. will, at its option, repair or replace the spa at its own expense, including shipping. See exclusions.

EXCLUSIONS

1. This express warranty contains and sets forth all of the rights and obligations of the purchaser and Marquis Corp. MARQUIS CORP. MAKES NO WARRANTY OF MERCHANTABILITY OF THE GOODS OR OF THE FITNESS OF THE GOODS FOR A PARTICULAR PURPOSE.

2. This warranty is extended to the original retail purchaser only, and is not transferable or enforceable by any other party.

The warranty registration must be filled out, signed by the original retail purchaser and mailed to MARQUIS Corp. no later than ten (10) days after the date of purchase.

3. Marquis Corp. shall not be liable for damage to or costs or expenses of removal, alteration, repair or replacement of any of purchaser's real property or fixtures, other than the spa covered by this warranty, incurred in performance of any of its obligations hereunder.

4. Fading caused by exposure to direct sunlight and ultraviolet rays is not covered by this warranty.

5. Staining, when caused by improper water chemistry, additives not related to maintenance of proper water chemistry are not covered in this warranty.*

6. Cracking/Delamination will not be covered under this warranty if caused by improper handling, non-factory installed accessories/fittings, or improper installation.**

7. Blistering/Bubbling, when caused by overheating of the spa (over 105°F), exposure to direct sunlight and ultraviolet rays, and improper water chemistry is not covered under this warranty.

8. The wood cabinet or enclosure should be maintained properly and is not warranted against fading, staining, or weathering.

9. In no event shall the obligation of MARQUIS Corp. extend beyond the original period of any applicable warranty determined according to the purchase date.

OBLIGATION

In the event a defect in materials and/or workmanship, as covered under this warranty, becomes evident during the term and under the conditions of this warranty; then, at its option, MARQUIS Corp. will repair or replace such items. However, except as otherwise expressly provided herein, MARQUIS Corp. shall not be responsible for the labor or cost of shipping or transportation of the products or parts thereof, to or from the designated service center. Additionally, MARQUIS Corp. is not responsible or liable for any loss of time, inconvenience, incidental expenses such as telephone calls,

*See owners manual regarding proper water chemistry.

**See owners manual for proper installation instructions.

labor or material charges incurred in connection with the removal or replacement of the products or part thereof, or any incidental or consequential damages. PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages.

PROCEDURES

In order to obtain the benefit of this warranty, the original retail purchaser shall notify, in writing, the dealer from whom the spa was purchased (or MARQUIS Corp., 596 Hoffman Road, Independence, Oregon 97351) within 30 days after discovery of the defect, but in no event later than the expiration date of the applicable warranty period. Upon receipt of written notification, MARQUIS Corp. will promptly notify the purchaser of further arrangements for the repair of the defective item.

DETACH HERE ►►►

Spas of distinction.

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